

# North Cleethorpes



Local Trust | Big Local



NEWSLETTER 3 - October 2020  
Big Local North Cleethorpes  
A Community Safety Special

## Welcome

**Welcome to this special community safety themed newsletter from Big Local North Cleethorpes.**

There's a bit about what Big Local has been up to recently in these pages, but mostly we want to provide plenty of important messages about ways to keep you, your property and your money safe as we start heading into the winter. **Big Local North Cleethorpes** always works closely with other partners and here we're working with Humberside Police and the local Neighbourhood Policing teams; Trading Standards; Humberside Fire and Rescue Service; the local authority well as the NEL Neighbourhood Watch Network to keep you informed. At the moment COVID restrictions are a part of our lives; scams are on the increase and the dark nights make burglaries that bit more likely. So we can all play our part in watching out for ourselves and others and knowing what to do should something go wrong.

So the committee and team at Big Local North Cleethorpes hope you find this edition interesting and useful and hope you all stay safe. Don't forget you can keep up with more news on our website at [www.biglocalnorthcleethorpes.org.uk](http://www.biglocalnorthcleethorpes.org.uk) where you can also find copies of our previous newsletters.

**Enjoy this newsletter. Keep safe.  
Darren, Chair of Big Local North  
Cleethorpes Committee**



## Palm Trees on North Promenade

For a few short months, North Promenade was home to eight potted palm trees, funded by Big Local North Cleethorpes and placed there to brighten up the prom and draw visitors further along to visit the nearby businesses. They have now gone away for the Winter, but will be returning next Spring. We hope they will be a feature for the Prom for a good few years to come.



Like everything else in this newsletter, you'll find lots more information on the Big Local website at

[www.biglocalnorthcleethorpes.org.uk](http://www.biglocalnorthcleethorpes.org.uk).

There's an article on there with plenty of photos of the palm trees whilst the sun was out!

*More Big Local updates on back page...*



## Inside this newsletter

*The Flood Sirens across Cleethorpes will be decommissioned at the end of December 2020. Residents are encouraged to sign up for the Flood Warning System now to ensure they get alerted in time...*



**HUMBERSIDE**  
Fire & Rescue Service

**Thank you to all our partners supporting  
this edition with news and information.**



## Sign up for MyCommunityAlert

Have you ever seen a police car or fire engine pass by only to discover the road ahead is closed? Or heard a rumour about a run of crime in your street and wished you had known about it sooner?

**My Community Alert** is a free messaging system operated by Humberside Police, Humberside Fire & Rescue Service, and Humberside Office of the Police & Crime Commissioner, giving you live info about incidents happening in your area. You choose how you receive messages, either by phone or email, how often you want to hear from us and about the issues that matter to you. When something happens that you've told us you want to hear about, your local officer will send you the details, whether that's notice of a road closure due to a collision or a burglar who has been caught in a nearby garden.

Subscribe to My Community Alert at [www.mycommunityalert.co.uk](http://www.mycommunityalert.co.uk) and join the hundreds of residents across North East Lincolnshire who keep up with important updates from the area.



## Operation Galaxy in action

Officers from **Humberside Police's Operation Galaxy** teams are continuing to target the people suspected of causing the greatest harm in our communities.

Recent arrests in this area include people suspected of sexual offences – including some against children – as well as activity designed to target and disrupt organised crime groups and those dealing in drugs.

**PC Lauren Gale** from the **Sidney Sussex Neighbourhood Policing Team** said: "Operation Galaxy is all about protecting the most vulnerable in our communities from those who are causing them harm.

"That might be perpetrators of domestic abuse, burglars who leave people feeling unsafe in their own homes, or people involved in drug-related crime for example.

"The information and concerns you share with me and our team help us to target these people, make arrests and carry out warrants which disrupt and prevent further offences from happening.

"We want this to make a long term difference and show these offenders they're not welcome here, so please keep this information coming."

## Reporting Crime

As well as **999** for emergencies and crimes in progress, we all know that **101** exists to report less urgent crime. But did you know that many community crime and safety issues can be reported online? Visit [www.humberside.police.uk/report-it](http://www.humberside.police.uk/report-it) You can then follow the links to report non-emergency crime; asbs; civil matters; vehicle crimes and more. You can also contact **Crimestoppers** on **0800 555 111** where you can give crime information anonymously.



## Local Policing Teams taking action

The **Sidney Sussex Neighbourhood Policing Team** have been overwhelmed with the thank you messages they've received after successfully closing down a house linked to drug-related crime and antisocial behaviour in Lovett Street.

**Neighbourhood Beat Manager PC Gary Cooksey** said: "Acting on your concerns is something that's really important to us, so we were delighted to be able to share the news we'd been successful in applying for a closure order on this property.

"We know that having a property like this in an area has a huge impact on how safe you feel and your quality of life, so we actively work to gather the evidence we need to take action.

"It frustrates us as much as you that we can't always do it straight away but rest assured that we're working tirelessly to ensure that the action we do take will make a long term difference."

Connect # @	Browse WWW	Visit in person	Call 101	Emergency 999
Stay informed through social media & My Community Alert ✓ Latest news & appeals ✓ Road closures & traffic updates also follow @HighwaysEngland ✓ Safety information & advice	For 24/7 information & news & updates: ✓ Crime prevention & advice ✓ Local appeals ✓ Non emergency crime reporting e.g. non injury road traffic collision	Your nearest police desk to speak to an officer: ✓ Report a crime ✓ Arrange to make a statement ✓ Receive local advice & information	For incidents that don't require an immediate response: ✓ Car has been stolen ✓ Property damaged ✓ House has been broken into	For an immediate response: ✓ Life is in danger ✓ Violence is being used or threatened ✓ Crime is in progress



Humberside Police



@Humberbeat



humberside.police.uk



My Community Alert



Being part of a **Neighbourhood Watch Group** is shown to help reduce crime. We have a couple of Groups spread around Cleethorpes but there is room for more! Perhaps you could coordinate the start of a new group in your street? Get in touch with Glyn or Karl at the **NEL Neighbourhood Watch Network** for support setting up a group, supporting a group or joining one. All details and info online at [www.nelwatch.org.uk](http://www.nelwatch.org.uk)



## Meet your Neighbourhood Policing Teams

Your Humberside Police Neighbourhood Policing Teams play a vital role in tackling many of the local issues that are important to you. They are out in your area every day and always available to raise concerns and offer crime prevention advice. They are often your first port of call and the ones you see the most.

The area of North Cleethorpes covered by Big Local is made of two wards and two policing teams. The Neighbourhood Policing Teams for Sidney Sussex and Croft Baker wards are led by **Inspector Dave Stephenson** supported by two Sergeants - **Sgt 1254 Jamie Allen** and **Sgt 1377 Claire Jacobs**.

In **Croft Baker** the community beat managers are:

**PC 1797 Michael Goodwin**

**PC 2029 Caroline Cameron**

[www.humberside.police.uk/teams/croft-baker](http://www.humberside.police.uk/teams/croft-baker)

email [CroftBaker@humberside.pnn.police.uk](mailto:CroftBaker@humberside.pnn.police.uk)

In **Sidney Sussex** the beat managers are

**PC 2355 Gary Cooksey**

**PC 1677 Lauren Duke**

[www.humberside.police.uk/teams/sidney-sussex](http://www.humberside.police.uk/teams/sidney-sussex)

[SidneySussex@humberside.pnn.police.uk](mailto:SidneySussex@humberside.pnn.police.uk)



# Let's make Christmas Scam Free together

Hands up if you've started your Christmas shopping already.

With things being a little different this year, lots of us will be searching online for the perfect presents to put under the tree.

And, for many of us, the impact of the Covid-19 restrictions means that money is a bit tighter too, making those bargain buys even more attractive.

**PC Michael Goodwin**, from the **Croft Baker Neighbourhood Policing Team**, said: "Everyone loves a bargain but it's also important to remember that if a deal looks too good to be true, it probably is.

"Before you take the plunge, make sure that the website you're buying from is genuine. It may look like the website is a well-known brand or firm but just check that the name is spelled correctly.

"When you're paying, make sure the web page starts with https – the S stands for secure – and there should be a closed padlock in the address bar and never pay by bank transfer.

"If you're buying from selling sites on social media beware of unwittingly purchasing stolen goods.

"If someone is genuinely selling a bike that's worth £1,000 then it's very unlikely that they'd only want £20 for it and, if they do, it's likely to be stolen.

"We'll be sharing more tips and advice for safe shopping on the Police Facebook and Twitter accounts, as well as the force website, so please take a look."



## Common Scams

A scam is a fraud and is a crime.

Scammers are trying to get to your money, so you need to know how to recognise scams and avoid them.

Common routes to scam you are:

- Through your **letterbox** - **postal** scams. Offers of prizes or investments or supporting urgent issues.
- Over the **phone** - both your landline and your mobile phone.
- On the **doorstep** - callers at the door and rogue traders
- **Emails** to your inbox tempting you to click or making false claims
- **Websites, social media** and other online scams and fraud
- **Relationship fraud** - trying to build relationships ultimately to scam you
- **Identify theft** - someone uses your personal data to take over your life!

There are numerous approaches and countless types of scam. You can't learn them all but the Little Book of Big Scams is a helpful guide you could read ([www.nelwatch.org.uk/scams](http://www.nelwatch.org.uk/scams)). So you simply need to be aware and on your guard.

## Home Services Directory—soon

In an attempt to help residents use tradespeople more safely, Big Local will be launching a local, home services directory later in 2020. You will be able to avoid rogue traders, say no to doorstep services and choose local services with confidence. Watch our website...

## Friends against Scams



Would you like to learn more to protect both yourself and others? The Trading Standards Friends Against Scams online training is free and you can learn how to spot and avoid scams. Become a certified Friend Against Scams today. [www.friendsagainstscams.org.uk](http://www.friendsagainstscams.org.uk)

## Take 5 against Scams

**Stop** - take a moment to stop and think before parting with your money or information

**Challenge** - Could it be fake? It's ok to reject, refuse or ignore any requests. Only criminals will try to rush or panic you.

**Protect** - Contact your bank immediately if you think you've fallen for a scam and report it to Action Fraud.

**Don't react immediately, or click on links or agree to things. Instead, take 5 minutes. Say you'll get back to them or make an appointment. Ask someone you trust first. Do some research.** [www.takefive-stopfraud.org.uk](http://www.takefive-stopfraud.org.uk)

1. Don't open emails or attachments from someone you don't know. //
2. Your bank will never call you and ask for your PIN number. //
3. Don't believe letters claiming you have won a fortune. If you haven't entered a lottery or prize draw, you can't have won it. //
4. Don't be embarrassed to hang up, say no, or ask someone to leave. //
5. Use passwords wherever you can.

**TOP TIPS**

## Be Flood Ready.

On the 31st December 2020, the flood warning sirens across Grimsby and Cleethorpes will be switched off permanently. The alternative system which many residents now use is the Flood Warning System. All residents are encouraged to sign up to make sure you'll get notification should a flood warning for Cleethorpes need to be issued. Just call 0345 988 1188, or sign up online

[www.gov.uk/flood](http://www.gov.uk/flood). It's important to think about what you would do should a flood warning be issued. You need to **prepare, act and survive**. We're sharing flood information and advice through the Big Local website so make sure you take a look and sign up for flood warnings now.

Weekly Scam Bulletins  
plus news & links on  
[www.nelwatch.org.uk](http://www.nelwatch.org.uk)

# FLOOD

**PREPARE. ACT. SURVIVE.**

*Been scammed?*

Contact Action Fraud on  
[www.actionfraud.police.uk](http://www.actionfraud.police.uk)  
or call 0300 123 20 40.

## Neighbours in Need

**Do you know someone in need?  
Are you in need?**

These are particularly challenging and worrying times, but North East Lincolnshire Council and local agencies and partners have got systems in place so that anyone with concerns or needs can get in touch and can be referred to the right place.

A full range of phone numbers and weblinks can be found on the NELC website at [www.nelincs.gov.uk/covid-19-guidance-and-support/covid-19-local-residents/covid-19-who-to-contact-for-help/](http://www.nelincs.gov.uk/covid-19-guidance-and-support/covid-19-local-residents/covid-19-who-to-contact-for-help/) but here are some of the key ones you might need.

**North East Lincolnshire Council** – For information on food services and welfare call 01472 313131 – The contact centre is open Monday to Friday 8:30am to 5pm.

**NHS** – For medical advice on COVID-19 or if symptoms have worsened visit the NHS website or call 111

**NEL Single Point of Access** – If you have medical, health, befriending, bereavement, mental health or adult social care enquiries call 01472 256256.

**Police** – If you are worried that someone is a victim of crime please call Humberside Police on 101, or call Crimestoppers anonymously on 0800 555 111

**Mental health support** – You can call NAViGO on 01472 256256, option 3 for 24/7 mental health support in North East Lincolnshire. For young people's mental

health support call Young Mind's Matter 01472 252570 (for out of hours support you can also call 01472 256256 option 3)

**North East Lincolnshire Women's Aid** – 01472 575757

**Sector Support NEL** – For up to date information on the voluntary and community sector organisations and their services go to [www.sectorsupportnel.org.uk/covid-19-vcse-updates](http://www.sectorsupportnel.org.uk/covid-19-vcse-updates)

**Christians Against Poverty** (CAP) – Visit [www.capuk.org](http://www.capuk.org) or phone 0800 3280006 for help and support with debt and money worries.

**Harbour Place** – If you are sleeping rough or think that you might have found someone who is, please call Harbour Place on 01472 355234

**Citizens Advice** - call 03444 111 444 for free advice to help you find a way forward

**Age UK** provide Free and confidential information and advice service for older people on 01472 344976 Visit Gov.uk for all the very latest national news about Covid-19 and support. Visit the NELC webpage for local useful advice and numbers.

### More online

*Visit the Big Local website for more information on community safety issues that affect where you live. Find information about Winter Safety; handling fireworks; reporting anti-social behaviour; more scam and tech advice; news and stories from the Police and local support agencies and much more.*  
All at  
[www.biglocalnorthcleethorpes.org.uk](http://www.biglocalnorthcleethorpes.org.uk)

## Big Local. Preparing for Winter...

As well as putting the North Prom palm trees away for the Winter, we have also closed up the Big Local **holiday home** on Thorpe Park. But next season we hope we will be allowed to open up once again for visitors.

We have also got real progress with our **Super Shed** which will sit at the back of the Community Hub at 82 Grimsby Road and will provide crafting, DIY and re-pairing opportunities for local residents (once Covid restrictions allow). The shed should all be delivered and assembled on site during November 2020 and we will be kitting it out in the run up to Christmas. Watch the website for updates, photos and stories.

The **Hangout Youth Group** stopped meeting face to face back in March, but over recent months has been having regular online, Zoom video meetings to keep everyone doing things together. This will keep going, so if you are interested in joining the virtual Youth Group then check out the Facebook page with updates on sessions and with details of how to get in contact. [www.facebook.com/CleethorpesYouthClub](http://www.facebook.com/CleethorpesYouthClub)  
And, watch out for details of the special **"Your Digital Family"** young people and families quiz event we will be running before Christmas!  
[www.cycthehangout.org.uk](http://www.cycthehangout.org.uk)

Finally, if you have a moment, check out **Clee.tv**. We put some videos on there recently showcasing some local music and singing talent as well as showcasing the history of Cleethorpes. Always worth a watch. Visit [www.Clee.tv](http://www.Clee.tv)

*Information about even more projects, programmes and information from Big Local can be found on our website.*



Local Trust Big Local

## BIG LOCAL Get in Touch

by phone - **01472 897337** or email [hello@biglocalnorthcleethorpes.org.uk](mailto:hello@biglocalnorthcleethorpes.org.uk)  
by post to 82 Grimsby Road, Cleethorpes, DN35 7DP

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Darren Linford is our current chair - [chair@biglocalnorthcleethorpes.org.uk](mailto:chair@biglocalnorthcleethorpes.org.uk)  
Karl Elliott is website and newsletter Editor, [karl@vanel.org.uk](mailto:karl@vanel.org.uk)

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